Service Bulletin



WideLine rigging hardware torque adjustment

Bulletin #: WLX0001 Issue Date: December 15, 2008

Models Affected: WideLine 8 Series and WideLine 10 Series

Bulletin Revision: B

Title:

Production Range: All before December 2007 (serial number 1107xxxxx and earlier)

Description

When subjected to continuous or severe vibration during transport, it is possible for some of the screws attaching the rigging hardware to the WL3082 and WL212-sw (WideLine 8 Series) or WL2102-w and WL218-sw (WideLine 10 Series) to loosen. Since this could cause difficulty in rigging or unwanted rattles, QSC recommends that system owners inspect all rigging hardware before the next system use.

This bulletin applies to enclosures manufactured before December 2007. These units will have serial numbers with a date code of 1107 or earlier (the date code comprises the first four digits of the serial number, in *mmyy* format).

Instructions

Tools and materials required

- Power drill-screwdriver with adjustable torque clutch
- Torque wrench—set to 60 in-lb (5 ft-lb) or 7 N-m
- Loctite® QuickStix™ 248™ medium-strength threadlocker stick (for technical information, availability, distribution, etc., go to http://www.loctite.com)
- T25 and T30 TORX™ bits; Phillips head (cross) bits

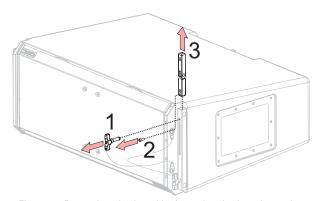


Figure 1. Removing the knuckle from the rigging channel.

Procedure

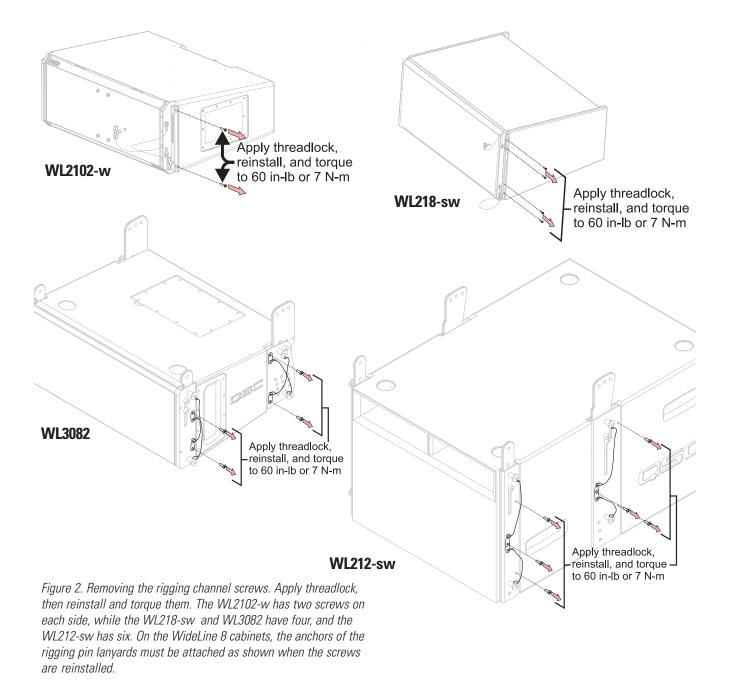
This is the factory recommended method for tightening the rigging hardware. To access the rigging screws on the WideLine 10 cabinets (WL2102-w and WL218-sw) it will be necessary to remove all rigging knuckles.



CAUTION: The torque required to properly tighten the screws is only 60 in-lb (5 ft-lb) or 7 N-m; this is considerably less than is used in installing a spark plug or many other common mechanical assemblies. Use an appropriate small torque wrench to ensure that you neither overtighten nor undertighten the screws.

- 1. **WL2102-w and WL218-sw only**: Remove the knuckle from the rigging channel by first unscrewing the TORX cap head screw and then sliding the knuckle out (see Figure 1). Note the orientation of the knuckle, to ensure proper reinstallation at the completion of this procedure.
- 2. **All models:** Remove the TORX screws that hold the rigging channel or channels to the enclosure (two screws and one channel on the WL2102-w; four screws and one channel on the WL218-sw; four screws and two channels on the WL3082; six screws and two channels on the WL212-sw). Apply a dab of Loctite QuickStix 248 to the thread at the end of each screw. See Figure 2.
- 3. **All models:** Reinstall the screws through the rigging channel into the enclosure, using a power drill-screwdriver at its *lowest* torque setting to lightly secure the screws.

On the WideLine 8 WL3082 and WL212-sw cabinets, attach the anchors of the rigging pin lanyards as shown in Figure 2 when you reinstall the screws.



→ Continued

- 4. **WL3082 and WL212-sw only:** Remove the screws in the rigging bars (three screws on the WL3082; two screws on the WL212-sw). See Figure 3. These screws may have either TORX or Phillips heads. Apply a dab of Loctite QuickStix 248 to the thread at the end of each screw. Reinstall and lightly secure the screws using a power drill-screwdriver at its lowest torque setting.
- 5. **All models:** Use the torque wrench, set to **60 in-lb** or **7 N-m**, to tighten the screws to the proper torque.
- 6. **WL2102-w and WL218-sw only**: Reinstall the knuckle into the channel, while making sure its orientation is correct (Figure 4). Fasten the cap head screw to the knuckle.
- 7. All models: Repeat steps 1 through 6 with the rigging channel or channels on the other end of the loudspeaker enclosure.
- 8. **WL2102-w and WL218-sw only**: Remove all twelve screws on the input plate/rear rigging point and apply Loctite QuickStix 248.

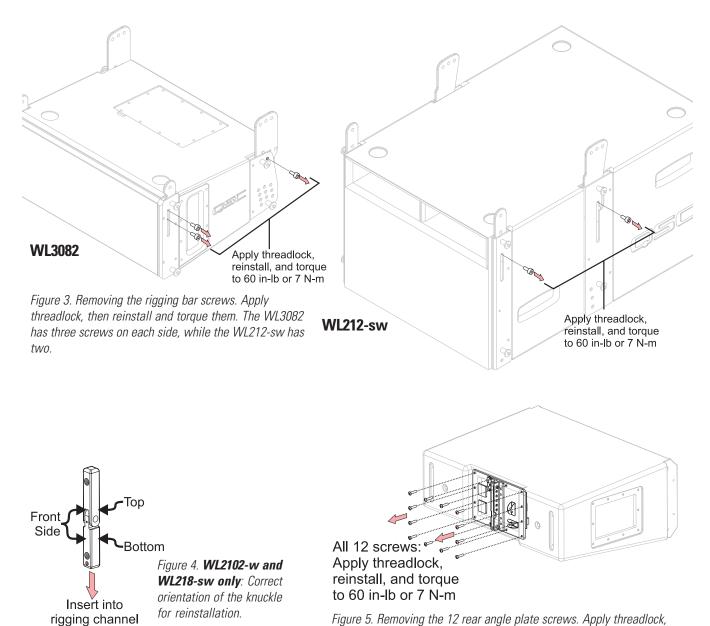


Figure 5. Removing the 12 rear angle plate screws. Apply threadlock, then reinstall and torque them.

→ Continued

9. **WL2102-w and WL218-sw only**: Reinstall the screws using a power drill-screwdriver at its lowest torque setting to lightly secure the screws. Torque all of them to **60 in-lb** or **7 N-m** (Figure 5).

Quality review: Testing rigging hardware

All models: Rig the boxes together as they will be hung. Verify that all the parts are correctly oriented and tightly secured as described in the procedure above (including the two front tubes and the rear angle plates). Vary the splay of each box to verify that the knuckles are properly installed.



Regular inspection

All models: QSC recommends that the rigging hardware and attachments be inspected for damage and tightness before every lift. Secure all loose components and replace any damaged parts before suspending the enclosure.

Loctite is a registered trademark, and QuickStix and 248 are trademarks, of the Henkel Corporation. TORX is a trademark of Camcar LLC.

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